



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive

IRISH STREET MEDICINE SYMPOSIUM

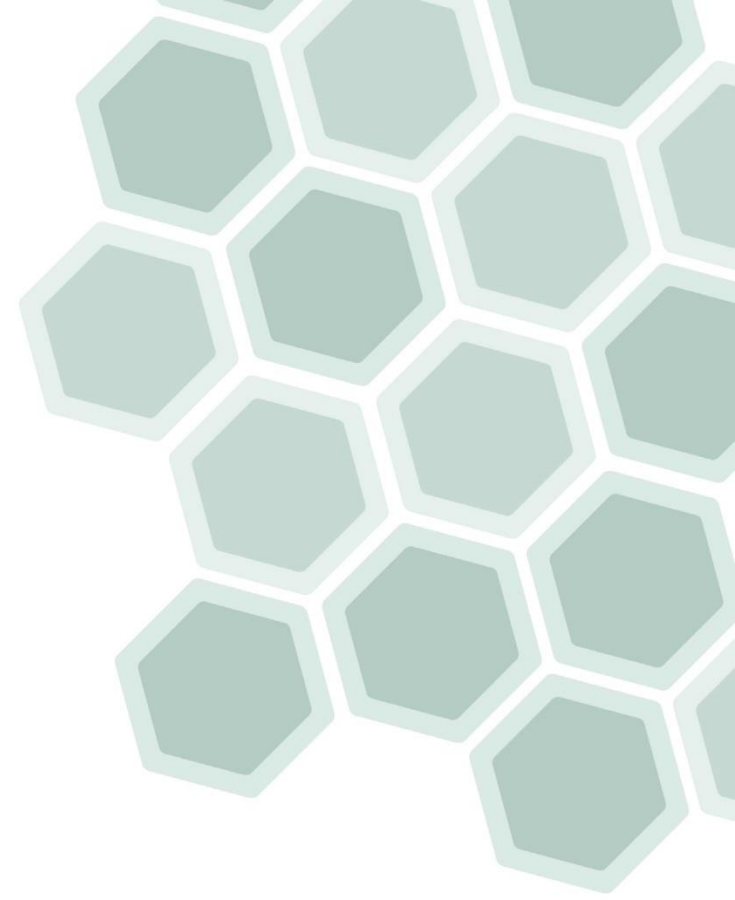
Homeless Hospital Discharge

28th /29th September 2018

Joe Doyle, HSE National Social Inclusion Office

Building a Better Health Service

CARE COMPASSION TRUST LEARNING



4 HSE Priority Areas

Homelessness Actions - 2018

1. Integrated Care Pathways and Joint Ways of Working

- Homeless hospital discharge pilot project
- Joint assessment & care planning processes
- Competency framework for homeless & addiction services
- Step-up/Step-down facility in Dublin
- Enhance homeless action teams
- National Homeless Health Strategy

2. Housing First

- Provide the required health services to support the extended housing led approach focusing on rough sleepers & long-term homeless households
- Support 100 additional housing-first tenancies in Cork, Limerick, Galway (Waterford TBC).
- Review & pilot enhanced health supports for Dublin housing-first initiatives

4 HSE Priority Areas

Homelessness Actions - 2018

3. Enhance Mental Health and Addiction Supports

- Improve MH services by enhancing services within homeless accommodation & provide in-reach speciality MH services
- Prioritise homeless actions as outlined in the National Drug Strategy
- MH stepped model of care project

4. Enhance Inreach Primary Care and Outreach Services

- Improve primary care services by enhancing services within homeless accommodation & by providing in-reach speciality primary care services
- Increase the capacity of the mobile health clinic, to provide outreach services for hard to reach homeless people with complex needs

Service Reform Fund (SRF) – Homelessness Initiative

- Integrated approach by the Department of Housing, Planning, and Local Government, Local Authorities, the Department of Health and the HSE, in line with the Rebuilding Ireland
- Aims to address complex housing and health needs, including mental health and addiction needs, of people experiencing homelessness and improve their access to appropriate healthcare.
- 3 areas of work:

Housing First Initiatives

1. Support 100 additional housing-first tenancies in **Cork, Limerick and Galway** (and Waterford TBC) (including wrap around health supports for Housing First participants)

2. Review of health supports for Housing First initiative in **Dublin**

Integration and enhancement of existing Dublin Housing First

Homeless Hospital Discharge & Integrated Pathways

3. Inter-agency homeless hospital discharge pilot-project :

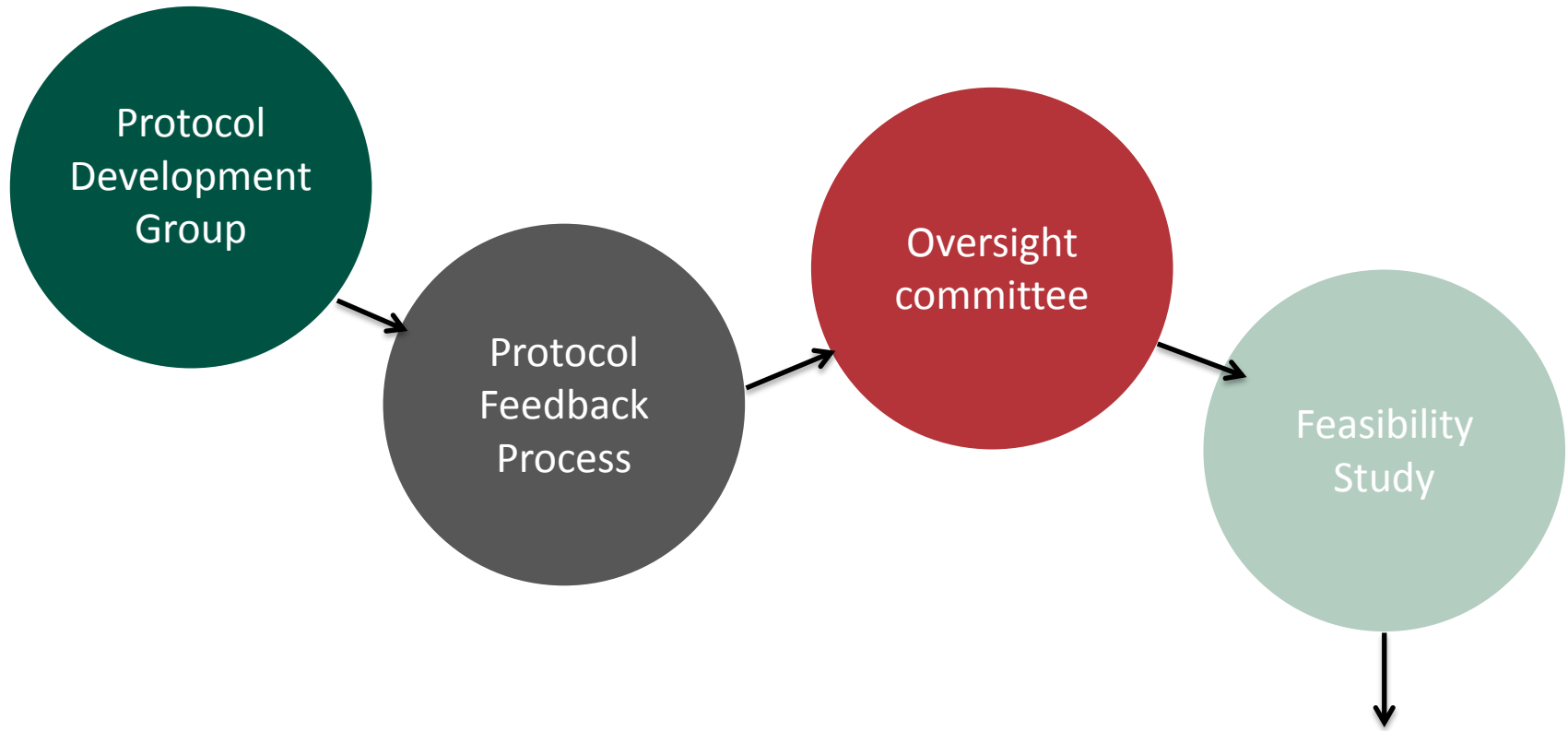
- Pilot implementation of a Dublin Homeless Hospital Discharge Protocol with view to Nation-wide adaptation
- Enhancement of shared assessment and care planning

Dublin Homeless Hospital Discharge Pilot-Project

(in line with SRF work area 3)

AIM/S:

- Inter-agency project to **improve access to necessary health supports** and **suitable housing** for people experiencing **homelessness** attending hospital
- **Strengthen integrated care pathways** from acute hospitals into appropriate community **health, social and housing supports.**



Feasibility Study Findings

KEY RECOMMENDATIONS

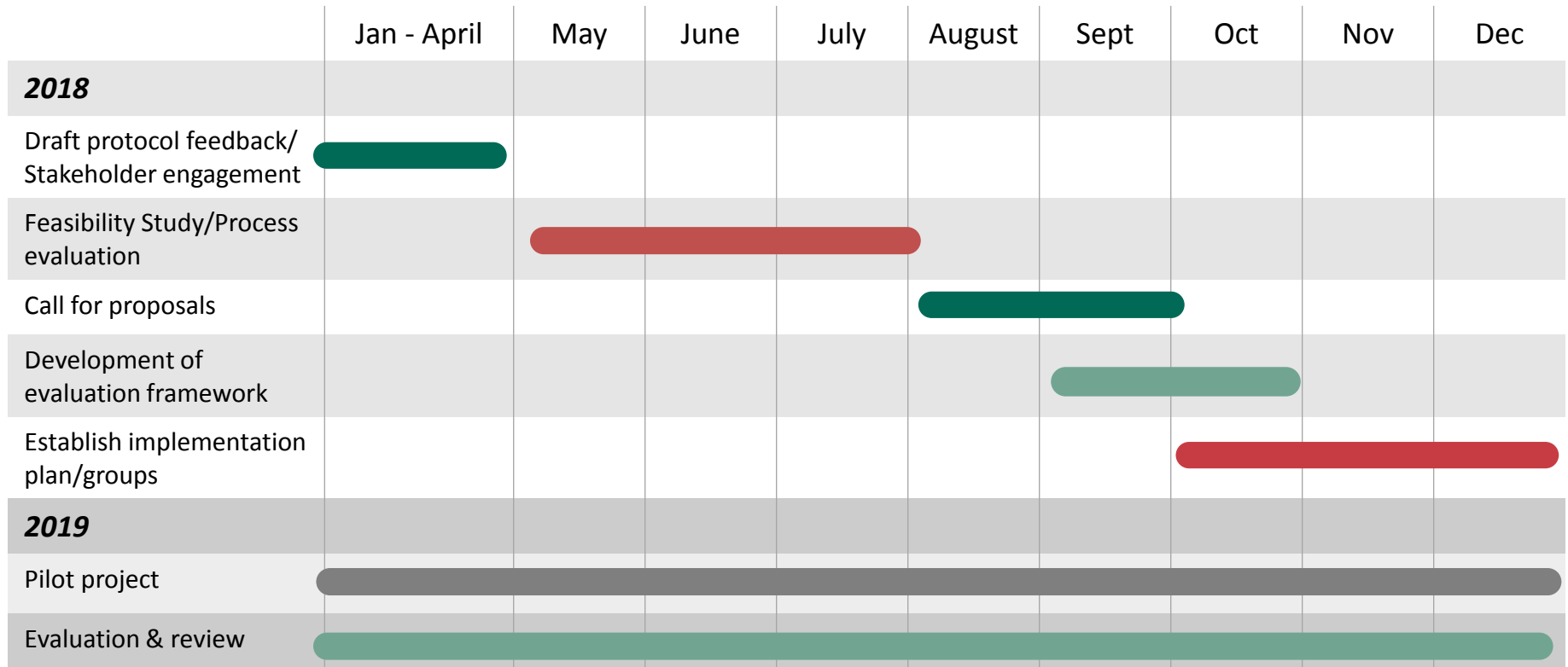
- 1 Commitment and buy in from senior management
- 2 Care coordination: Continuity of care through dedicated workers and teams
- 3 Long term sustainable housing solutions
- 4 Interagency technology solution
- 5 Local homeless hospital discharge protocol (standardised)
- 6 Training and education
- 7 Data collection

Dublin Homeless Hospital Discharge Programme



Dublin Homeless Hospital Discharge Project

Proposed pilot project timeline



Cross-cutting considerations

Shared assessment & care planning	Monitoring and Evaluation	Standardised Discharge Protocol	Service-user involvement
<ul style="list-style-type: none">• Interagency shared care planning and assessment tool• Interagency/MDT meetings	<ul style="list-style-type: none">• Shared IT Platform/interagency technology solution• KPIS• Protocol evaluation and review	<ul style="list-style-type: none">• Senior-level buy-in• Sustained funding• Training	<ul style="list-style-type: none">• Paid-peer advocates• Service-user involvement in planning, evaluation and review

Evaluation of 2-year Pilot-Project:

High-level outcomes/KPIS (admission rates/mortality), Cost-effectiveness (EQ5D), Relevant health/QoL/housing/social outcomes, Qualitative patient experiences, service provider experiences