



## Safetynet Primary Care

Catherine McAuley Education & Research Centre,  
21 Nelson Street, Phibsborough,  
Dublin 7, D07 A8NN

*Email: [info@primarycaresafetynet.ie](mailto:info@primarycaresafetynet.ie)*

*Tel: +353 (0)1 962 0116*

### **SafetyNet Donor Charter :**

As a charity seeking donations from the public, SafetyNet Primary Care aims to comply with the Guidelines for Charitable Organisations on Fundraising from the Public

Our pledge is to treat all our donors with respect, honesty and openness.

- We commit to being accountable and transparent so that donors and prospective donors can have full confidence in SafetyNet Primary Care.
- We promise we will effectively apply your gifts to us for their intended purposes. We commit that you, our donors and prospective donors will:
  - Be informed of the organisation's mission, and of the way the organisation intends to use donated resources.
  - Be informed of the identity of those serving on the organisation's governing board, and that the board will exercise prudent judgement in its stewardship responsibilities.
  - Have access to the organisation's most recent financial statements.
  - Be assured your gifts will be used for the purposes for which they were given. Receive appropriate acknowledgement and recognition.
  - Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by law.
  - Expect that all relationships with individuals representing the charity will be dealt with professionally.
  - Be informed whether those seeking donations are volunteers, employees of the organisation or hired third party agents.
  - Have ready access to the agreed procedures for making and responding to complaints.



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- Have the opportunity for any names to be deleted from mailing lists and to be informed if the organisation intends to share the mailing lists with third parties.
- Receive prompt, truthful and forthright answers to questions you might have of the organisation.
- If or when a member of the public enquires about the employment standing of a fundraiser they must receive an honest and open answer. The standing in this case relates to whether or not a fundraiser is a volunteer, a paid employee of the charitable organisation or a third-party agent working on behalf of the charity.

### What to do if you have feedback

If you have a comment about any aspect of our work, you can contact SafetyNet Primary Care in writing, via the 'Contact' link on our website [www.PrimarycareSafetyNet.ie](http://www.PrimarycareSafetyNet.ie) or through email. Please give us as much information as possible and provide relevant contact details so that we can respond.

#### **Write to:**

The Chief Executive, SafetyNet Primary care  
Catherine McCauley Centre,  
21 Nelson Street,  
Dublin 7  
D07 A8NN

**Email: [info@PrimaryCareSafetyNet.ie](mailto:info@PrimaryCareSafetyNet.ie)**